

# *- Casa Penina -*

## Internal rules of our guest rooms

Our guest house is not a place freely open to the public. It is a family that welcomes you into their home.

The public cannot therefore freely access it,

You cannot bring your family or friends there either, even if you have rented a room with us,

There may also be other travelers on the property.

This is why we invite you to take advantage of all the places of life made available to you in the conviviality and the respect of the intimacy of each one.

In the same spirit, we ask you not to be intoxicated on our site.

We reserve the right to shorten your stay if this should not be respected and you will be charged in full.

### **Arrivals:**

In order to be able to welcome you in the best possible conditions, we will be waiting for you between **4:00 p.m and 7:00 p.m.** on the day of your arrival.

However, it is essential that you inform us of the approximate time of your arrival.

Late or early arrivals are subject to prior agreement.

### **Departures:**

Departures are no later than **10:00 am**. We are not hotel professionals and must be able to have the necessary time to offer people who arrive later the most welcoming room possible.

### **The breakfasts:**

Breakfasts are served between **8:00 a.m. and 10:00 a.m.**, inside the house or outside if the weather permits.

### **The rooms:**

Rooms are not intended for laundry or meals.

A flat screen TV is available in each of our rooms. The sound should be moderate from **10 p.m.**

You also have the possibility to access WiFi for free. Illegal downloading is prohibited.

On request when booking, we can provide you with a baby cot free of charge (we only have one).

While it is traditional for visitors to put away bedding, effects and clothes, their hosts carry out a cleanliness visit every day, in particular to empty the bins.

The bathroom linen being renewed if necessary.

Heavy soiling and any damage you may cause will be your responsibility.

Valuables (jewellery, multimedia devices, credit card, checkbook, cash, etc.) should not be left in the rooms or in parked vehicles.

We decline all responsibility in the event of disappearance or theft of these objects.

### **Animals:**

Our animal friends are not allowed.

### **General provisions:**

In compliance with Decree No. 2006-1386 of November 15, 2006, it is forbidden to smoke in places for collective use. The entire establishment, including the rooms, is therefore non-smoking. As part of the protection of minors, the sale of alcohol is prohibited to minors under the age of 18.

We ask our guests to present themselves in decent attire at all times, and to be dressed and fitted with shoes when traveling in the common areas.

Customers undertake to return the rooms in perfect condition at the end of the stay and to declare, and assume financially, any possible deterioration for which they may be responsible.

Children moving within the property are the sole responsibility of their parents.

The kitchen is not left to the free disposal of the guests.

**Theft and accidents:** we decline all responsibility in the event of theft or bodily injury occurring on our property.

### **Our ethics**

At *Casa Penina* we are sensitive to the **safeguard** of our planet and wish to contribute to the protection of the environment by minimizing the footprint of the operation of its reception structure.

Simple, non-binding measures can do a lot.

This is why we are counting on your collaboration to:

**avoid leaving the lights on unnecessarily, as well as the air conditioning.**

**do not let the water run and moderate the flow during showers,**

put the dirty linen in the basket made available in the bathroom so that it can be changed if necessary,

the bins are emptied daily and the waste sorted by the owners.

**Allow the proper functioning of the individual sanitation system by not throwing away nothing else in the toilets except toilet paper, other waste having a bin for this purpose.**

We thank you in advance for your understanding and cooperation and wish you a pleasant stay.